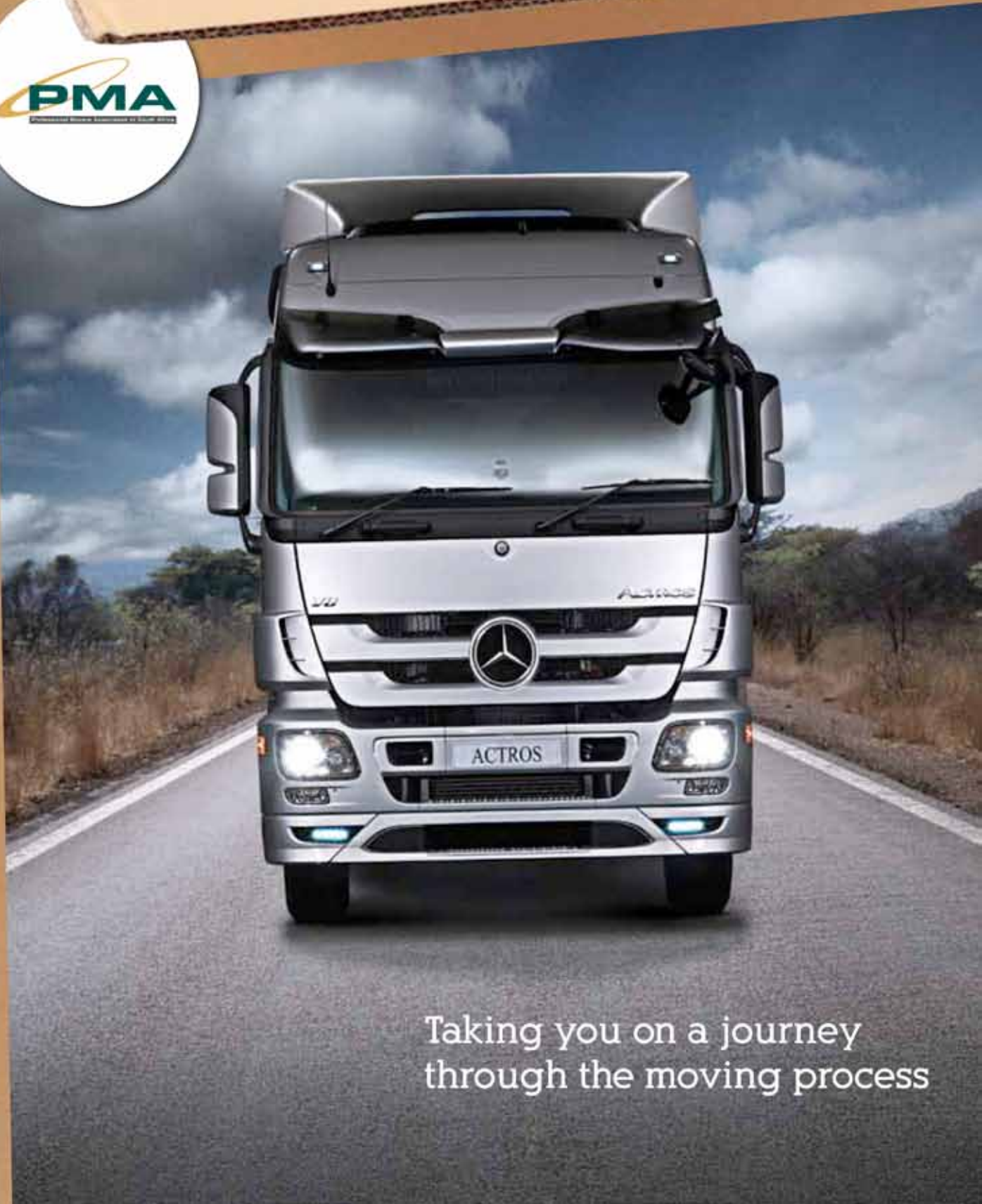


The annual directory of the PMA and SAIMA | 2015/16 Edition

sa mover

A truly moving experience



Taking you on a journey
through the moving process

THE LATEST CONTENT FROM THE WORLD OF SHEQ NOW IN THE PALM OF YOUR HANDS

- Get the latest content or download the entire magazine
- Interact with SHEQ on Twitter and Facebook
- Check out the latest multimedia content
- View image galleries from industry events

DOWNLOAD it FREE for a limited time only from the
Apple App Store and Google Play Store NOW!



SHEQ
MANAGEMENT

Available on the
App Store

Get it on
Google play

CONTENTS



LOOK BEFORE YOU LEAP!

A move is all about proper planning. Mike Kitshoff, past president of the PMA, spills the secrets to ensuring a magical move. P2



IMPORTANT MOVING INFO

The PMA has a long and rich history, which began in 1959 – but a lot has changed since then. P3



MAKING CHILD'S PLAY OF MOVING

It's stressful to relocate – especially when you have children running around on moving day. P5



TOUGHING IT OUT

Moving days are a real can of worms, but things that wriggle aren't all the same ... you get cuddly caterpillars and menacing maggots. P6



THE INTERNATIONAL CHOICE

How the South African International Movers' Association can make the emigration process easier. P8



COMPETITION FOR A BETTER MOVING INDUSTRY

The annual PPL competition is designed to promote excellence and professionalism in the South African moving industry. P10

ON THE COVER

City Couriers trusts Mercedes-Benz



Started by one man with a delivery motorcycle in 1988, Richard Fisher has since grown his company into a massive enterprise that offers a wide range of services within the logistics industry. Its current fleet of around 800 vehicles is set to grow to over 1 000 this year.

“With the growth of online shopping we also collect purchases from the warehouse and take the couch or cabinet to the customer and set it up in their lounge. We manage the whole supply chain. Of the 48 types of vehicle we run, Mercedes-Benz is the most represented, with the majority being the Actros,” says Anthony Naicker, transport director of City Couriers.

“We're passionate about what we do and how we do it, so when we buy

vehicles we take a long-term view. When it comes to buying trucks, ‘nice to have’ is not what you work with. You work on cost of ownership, but the risk is that real-world costs can be higher than expected.

“With Mercedes-Benz the quality of the vehicles is always high and they meet the projected cost of ownership. Another very big plus is the FleetBoard telematics package that allows us to make sure our vehicles are being utilised as planned.

“Even though it's more expensive than other brands, the efficiency in terms of fuel consumption, maintenance, durability and uptime for Mercedes-Benz is high. We're glad to buy products that help our business meet its target with cost of ownership while also pleasing our staff. Those are two boxes that don't often get ticked with other vehicles.

“The great thing about Mercedes-Benz is that its trucks are always built



above the industry minimum standard. In the long run, Mercedes-Benz trucks cost less and bring more to the table than other manufacturers' products do,” says Naicker.

City Couriers now employs 3 000 people, with 100 based at its Durban headquarters. “We pride ourselves on our agility. We respond quickly, can make quick decisions when we need to, and we're big enough to handle our biggest customers but still small enough to give personal attention,” Naicker concludes.

An industry that'll move its customers

Welcome to SA Mover, the mouthpiece of the Professional Movers' Association (PMA) of South Africa!



oving is often cited as one of the most stressful events a person can endure. This booklet presents all the pertinent moving advice you might need when moving house, office or country.

The PMA is the premier Association for more than 90 top national movers in this country. It offers a unique, comprehensive countrywide network of movers, who subscribe to industry best-practice standards – some of which you will read about in this edition of SA Mover.

As an accreditation body that sets professional standards, our members' clients are guaranteed superior service, quality and peace of mind.

Networking is a big aspect of the moving business and our regional meetings give members the opportunity to discuss industry-related issues and how to face any challenges they might have.

Our annual congress is the highlight of the PMA calendar. This event presents everything PMA members and sponsors need to know about the current state of the industry in one "package", allowing them to give their customers the best advice and service possible.

The PMA makes various industry experts available to assist and guide its members about regulations, statutory laws and by-laws.

Customers also have the benefit of dealing with the Ombudsman in the event they might feel short changed by

the support from a specific member of the Association. In stating that, the PMA always represents fair and objective practices to ensure its code of conduct and business ethic is never questioned.

Our organisation continually strives to provide and recognise excellence. We therefore host events such as the annual Packer, Porter, Loader competition, which you can read about on page 10.

As an Association, we face the coming year with optimism: unwavering in our values, strong in our people, our Executive and our Board – and confident in their ability, yet again, to meet the needs of the industry.

Martin Oosthuizen
2014/15 President of the Professional Movers' Association

MOVING? CHOOSE A PMA-ACCREDITED MOVER!



The Professional Movers' Association (PMA) acts as an accreditation body by setting professional standards for the removal industry. Clients and members are guaranteed superior service that is professional, safe, timely and fair in practice and cost.

Much of the stress that comes with moving can be relieved by hiring the right people for the job. The PMA is at hand to assist in making an informed decision.

"The PMA ensures that member companies comply with certain minimum standards. For example, they must have purpose-designed and equipped removal vehicles; suitable and adequate coverings for the protection of furniture and clean, high-quality packing materials; PMA-approved warehouse and storage facilities; and the availability of comprehensive all risks in-transit and storage insurance," says Martin Oosthuizen, 2014/15 PMA President.

The PMA has also introduced the Accredited Mover of South

Africa (AMOSA) initiative. This independent auditing service assists in measuring quality standards. "AMOSA is geared to encouraging continuous improvement in the industry by setting common and measurable standards that lead to improved performance and customer service," Oosthuizen adds.

Members of the PMA have made an ethical commitment to:

- Adhere strictly to a policy of truth and honesty in their advertising;
- Be completely honest, fair and courteous in their relationships with customers, competitors and suppliers;
- Refrain from defaming competitors by any false representation or disparagement of the quality of their service;
- Take all possible steps to protect the environment;
- Strive to achieve the highest professional, financial and operational standards and to have a commercial representation beyond reproach.

GOING OVERSEAS? THEN LOOK TO SAIMA!



The South African International Movers' Association (SAIMA) is an association of member companies who aim to provide the highest quality service for international relocations to their respective clients. The Association's members include every major international moving company with an office in South Africa.

SAIMA members must too meet the AMOSA certification, in order to attain and retain SAIMA membership. Furthermore, all members must pass an independent audit to receive their AMOSA certification.

Says the Association's 2014/15 President, Liam Bailey: "SAIMA

membership and the AMOSA certification guarantees peace of mind for clients of our member companies.

"When partnering with a SAIMA member for their international relocation, they can be assured that the relevant company works to a set of standards that are the highest in the country.

"SAIMA is the gold standard in South African international moving. SAIMA members aim to provide cost-effective, transparent, quality moving services to and from South Africa all over the world," Bailey adds.



Look before you leap!

A move is all about proper planning. Mike Kitshoff, Past President of the PMA, shares the secrets to ensuring a magical move.

T

he key to a successful move is planning and a clear head. Nothing should happen at the very last minute!

Kitshoff recommends starting the process well in advance.

THREE MONTHS BEFORE

First, appoint a reputable moving company. **DO** use a member of the PMA ... “PMA members are all reputable companies that abide by certain standards. This is very good for peace of mind,” notes Kitshoff.

Commission the moving company to do absolutely everything – including all the packing and the moving. If you truly cannot afford the fees for packing, then get cracking and start the packing yourself – pack a couple of boxes (all carefully labelled) each and every day.

The next step is an intensive spring clean and decluttering exercise. “It is pointless moving items that you will only discard once you have moved. It is also pointless insuring these items. This is the ideal time to declutter,” advises Kitshoff.

It’s also the right time to start a folder containing all documents

pertinent to the move. “An organised move is an easy move,” suggests Kitshoff.

This is also the time to start using up consumables – perishable food and cleaning materials, for instance. Try to buy items that you know you will consume before the move.

TWO MONTHS BEFORE

Take measurements at your new home to ensure that all your furniture will actually fit through doorways. **DO** keep records of all these measurements in your file.

If items need to be stripped, start doing this now (for future reassembly on the other side).

“You should never rely on a removal company to handle essential items such as identity documents, passports, cheque books, medication and valuable jewellery. You should always move those items yourself, so start gathering your precious possessions now ...” advises Kitshoff.

ONE MONTH BEFORE

It is time to start making practical preparations. “Assuming you’re employed, take leave for three days at least – the day before, the day of and the day after the move.

You also need to inspect your

toolbox and ensure that you have all the items you may need during or immediately after the move. “Ensure that you know exactly where it is at all times. A well-stocked and accessible toolbox is essential to any move,” Kitshoff maintains.

Advise everyone of your change of address.

ONE WEEK BEFORE

Plan your meals for the week. If you can afford it, eat out regularly.

Get enough rest. **DO** hang up those dancing shoes! You need all your wits about you on moving day. Tackling a move when you’re completely exhausted isn’t a great idea.

Contact your moving company to confirm the date and time of the move. “If you’re dealing with a PMA member, this probably isn’t necessary; but rather err on the side of caution,” suggests Kitshoff.

ONE DAY BEFORE

Empty your refrigerator and pack an overnight bag for you and your family members ... so you have instant and easy access to clothing and toiletries.

ON MOVING DAY

Sit back, relax and let the PMA member do all the hard work! Happy moving!



Important moving info

The PMA has a long and rich history, which began in 1959 – but a lot has changed since then.



an Pettey, 2014/15 PMA Vice-President, says that one of the most striking trends in the South African removals industry at the moment is the fact that international moves are on the increase.

“Always ensure you pick a professional moving company that is affiliated to the PMA,” he says. “Make sure the quote includes packing, transportation and insurance. This is very important when moving overseas, as things can go wrong with all the different hands managing the shipment.”

What if you’re moving locally (within the same city) or long-distance (between cities), though? Again, insurance is very important. Pettey advises that the right moving company will quote you on volume and time for packing as well as insurance (and a kilometre charge if moving over a long distance).

“If you pack yourself, insurance won’t cover you for damaged caused by goods not being packed correctly,” he advises, adding that clients should never enter into a contract with a mover unless they have a signed acceptance of conditions of carry, signed an insurance application form, and have received a final printed insurance policy through the mover’s insurance provider, in their name.

The average household will require a team leader and three to four crew members. “Your moving company should also send a couple of people to pack up your house a few days before the move,” Pettey says.

As an aside, when packing it’s important to remember that the less you have to move – the better. Recycle all old newspapers and magazines, use up left-over food and cleaning materials and donate old books and clothes. The PMA can even help with this – it has an alliance with the Lions Club South Africa that involves taking clients’ unwanted goods and distributing them to those less fortunate. It’s a great way to ease the moving process and do something for the local community at the same time.

WHAT IF SOMETHING GOES WRONG?

It is bittersweet to move, as you uproot your life to start over in a new house or town. “Moving has been labelled as one of the top three most stressful life events,” says Martin Oosthuizen, 2014/15 president of the PMA. “Communication is key.”

Leon Engelbrecht, chairman of the PMA’s Western Region, agrees: “Clients need to inform contractors about any potential difficulties at the loading and delivery addresses, while contractors have the responsibility to ensure that they obtain all relevant information from clients. The contractor is responsible if something happens due to bad planning.”

He points out that all faults and damages must be reported on the day of delivery and noted on the documentation. “Post move, there are varying time limits for reporting damages. Potential claims must be reported in writing within the time limit provided.”

The PMA can assist if there are any disputes. Oosthuizen points out: “The association acts as a mediator in terms of any complaints, concerns, or a lack of quality where the removal company didn’t perform.

“In the event that a client has a complaint or concern, they can direct it to the PMA, where we deal with every single issue.” Oosthuizen adds that there is a 72-hour timeframe to address these.

“The PMA also has a consumer protection fund,” he points out. “This is used where any of our members do not have the financial backing to support a claim; customers can rest assured that we will then step in.”

YOU DON'T BUY A TRUCK, YOU JOIN A TEAM.



McCann-JHB911567

The purchase of an Isuzu truck is the beginning of a relationship.

It's a long-term commitment from us to ensure that your truck is always on the road and keeping your business moving. Our aftersales service is not just a service, it's an ethos.

Customer Care and 24 Hour Roadside Assist call 08600 ISUZU (47898).

For more information or to locate your nearest Dealer, visit www.isuzutrucks.co.za

ISUZU
TRUCKS

With you **For the long run**

Making child's play of moving



It's stressful to relocate – especially when you have children running around on moving day (be they the two or four-legged variety). We talk to Craig Chetty, 2014/15 Chairman of the KwaZulu-Natal Region of the PMA, for some tips on how to make the moving experience agreeable for the entire family.

WHAT CHALLENGES DO CHILDREN AND PETS PRESENT DURING RELOCATIONS?

The psychological factors of moving house, such as children having to leave their friends behind, are one of the biggest hurdles that parents have to overcome.

Pets also present some challenges for relocation companies – especially when they have to deal with destination offices in different countries. Here quarantine times, inspections and

weekend deliveries could create some unpleasant situations when clients are aware that their pets are at the destination, but can't be delivered immediately.

HOW CAN THESE CHALLENGES BE OVERCOME?

Clients need to prepare the children and moving company as thoroughly as possible – which starts at the home survey. Consultants need to be informed of the number of children and their ages. This helps the removal company (from the survey consultant right down to the staff that load the vehicle) to be aware and more accommodating towards the children.

One example is where children are given boxes to pack up their final toys, which is the last box to be loaded, so that it is the first one out when they get to the destination. This allows the child to have some of their toys on hand immediately when they get there.

In terms of pets, moving companies need to be more transparent and not make promises that they can't deliver on. They should, however, try to get some commitment from the destination offices as to what is expected when the clients get there.

Delays are, unfortunately, unavoidable sometimes, but regular communication should give some peace of mind.

Clients should also look at companies that are registered with at least one association. This will provide reassurance that the relocation company is going to use another organisation that it is linked to at the destination.

Be sure to do some research in terms of the pet relocation company that you are planning to use. There are many organisations that just provide a facilitation service. They aren't actual pet moving companies, so they won't have any real control over your pet's movements.



Toughing it out

Moving days are a real can of worms, but things that wriggle aren't all the same ... you get cuddly caterpillars and menacing maggots. We talk to Mel Potgieter, Chairman of the Northern Region of the PMA, for clarity on how to handle consignments with special requirements.

Potgieter explains the steps to follow before “the can is opened”: “Before moving day, a physical survey would most likely be done by the removal company. This is not a specific requirement, but is highly recommended.

“Upon the sales visit, the trained sales executive would try to identify any valuable, delicate or unusual articles requiring special attention,” he adds. “It is, however, incumbent on customers to specifically advise the mover about any special packing or moving requirements they may have.”

Potgieter states that, in preparation of the move, the company would clearly indicate these special arrangements by written instructions and briefing of the moving team.

“On the day of the move, most removal companies would ensure that the foreman does a walk-through with the customer to ensure that all special items are identified and special

instructions are carried out.”

He points out that some of the most tedious possessions moving companies have to move include: travertine tops, as they are very fragile; chandeliers; grand pianos; billiard tables; pottery kilns; jungle gyms; trampolines; bulky furniture (through narrow doorways); waterbeds; large safes; motorbikes; and flammable goods.

“Each item requires special attention, which will be identified at the time of the pre-move survey,” Potgieter adds. “Planning of the packing and handling of each specific item is, therefore, extremely important.”

He provides some examples: “Depending in its size, antique furniture would, most likely, be specially protected with the relevant packing material and placed into a custom-made crate.

Cars are most often collected and delivered door-to-door by contracted car carriers. For export purposes, however, customers are required to deliver their cars to the removal company's depot, once export

formalities have been concluded. Such a car would be driven into a shipping container and carefully secured.”

Potgieter continues: “Pot plants do not travel well and the removal of these are not recommended. However, in the event of the customer insisting on taking their plants, additional labour is usually required to move these heavy items into the removal vehicle.

“Dangerous goods are prohibited and most removal companies are not insured against the risk of such liability.” No firearms, ammunition, paint or full gas cylinders are to be included in any removal. Gas cylinders can be moved on condition that they are empty.

“It is highly recommended that, despite the additional associated costs, customers follow the advice provided by a trained PMA sales executive in terms of special packing requirements,” Potgieter advises. “Remember, prevention is better than the cure and it is always more cost effective to prevent an item from being damaged than to replace it.”

The international choice



OFFICE MOVING MANAGEMENT

An office move can be a nightmare to manage ... Here are some guidelines to effortless office moving:

“Often there are too many ‘chiefs’ and this can lead to confusion, so ensure one person is placed in charge,” says Anthony du Plessis, Eastern Cape Region Chairman of the PMA.

“When moving large offices, try to move the company one department at a time. This helps to lessen down time,” he adds. Encourage employees to leave behind papers that are no longer needed with a purge-and-shred day.

Set aside the last day before the movers come as a packing day for the entire staff, with each person making a master list of the boxes they have to give to the moving coordinator.

Prepare a simple colour-coded system and visual aids; including floor plans, positioning labels for furniture and equipment, and directional signs for movers.

“Floor plans of the office and the new building are the most important tools. Each office should be given a colour and coloured stickers should be placed on items of furniture to ensure it goes back to the same office in the new building,” Du Plessis confirms.

Make sure that the security system will be installed and working before the actual move.

Have new telephone numbers ready to assign and new keys or access cards and updated stationery with your new details ready to distribute (and don't forget to update the company website).

Liam Bayley, the 2014/15 President of the South African International Movers' Association (SAIMA), explains how the association can make the emigration process easier.



SAIMA was founded in 1976. It boasts among its members every major international moving company

in South Africa.

“Our main aim is to provide our clients with the best service available, by making sure that every SAIMA member adheres to a strict set of quality control rules and guidelines. To this end, every SAIMA member must go through periodic on-site audits in order to receive their Accredited Movers of South Africa (AMOSAs) accreditation – the gold standard in South African moving,” Bayley explains.

As an association of competitive members, SAIMA has power to use collective bargaining and negotiate the very best rates with shipping lines and other suppliers. This enables SAIMA member companies to offer some of the best pricing in the marketplace.

“For people making the expensive and often traumatic move abroad, choosing a SAIMA member is the first step in ensuring a seamless, cost-effective and stress-free relocation,” says Bayley.

All international movers work in a similar way and there are few areas where things should go drastically wrong. “We will be able to guide a client in terms of what should happen and what questions they should ask when contracting a moving company. If the company does anything that worries them, SAIMA will be able to look at the specifics of the situation and recommend changes to processes.”

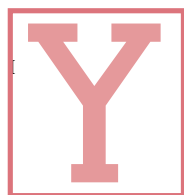
It is a good idea to get more than one quote. These should be compared according to volume, exchange rate quoted on and the insurance premium percentage. This is something often misunderstood as the insurance is quoted as a percentage amount of the value of the goods transported. “A low insurance premium is also indicative of a low claim rate, which means that that particular agent is good at what they do,” Bayley adds.

Paperwork (customs and insurance) must be completed correctly and on time while packing is an absolutely vital ingredient in the overseas-moving mix. Using a SAIMA company should mean that the company packs to the best standards.



Moving can be funny (in hindsight)!

If you thought you've had the best, or worst, mover ever, here is a selection of humorous moving stories from the depths of the internet to make you think again ...



SO SWEATY?

I agreed to rent a flat at a great price, on the condition that I cleared out the belongings of the previous elderly tenant. It was mostly small furniture and books, plus a pantry full of paper bags and cooking pots, so it was not a problem.

I was going about my task with gusto – so much so that I had worked up quite a sweat. In the pantry the old gent had stored several string bags full of lovely soft white cloths cut into small sizes, which I used to mop my perspiring brow.

All was well until I wondered just where these wonderful, lint-free, soft cloths had come from ... I dug a little deeper in one of the bags and saw something that made me stop in my tracks; that all too familiar stitching that makes up the Y on the front of a pair of gent's undies.

I'd been wiping my face all day with an old man's underpants!

From: *Rightmove blog*.

IF IT COULD BE AS EASY AS IT WAS FOR ABE ...

Speed, who was a prosperous young merchant of Springfield,

reports that Abraham Lincoln's personal effects consisted of a pair of saddle bags, containing two or three law books and a few pieces of clothing. Riding on a borrowed horse, he thus made his appearance in Springfield.

When he discovered that a single bedstead would cost \$17, he said: "It is probably cheap enough, but I have not enough money to pay for it." When Speed offered to trust him, he said: "If I fail here as a lawyer, I will probably never pay you at all."

Then Speed offered to share a large double bed with him. "Where is your room?" Lincoln asked.

"Upstairs," said Speed, pointing from the store leading to his room.

Without saying a word, Lincoln took his saddle bags on his arm, went upstairs, set them down on the floor, came down again, and with a face beaming with pleasure and smiles, exclaimed: "Well, Speed, I'm moved."

From: "Abe" Lincoln's anecdotes and stories, by R. D Wordsworth.

ALWAYS KNOW YOUR NEIGHBOURS

I hadn't been in my house long (so didn't know the neighbours well), when a

removal van pulled up outside a house that had been on the market for ages. The two men were very pleasant and hard working – one of them even helped me with my shopping bags.

As the owners weren't there I returned their kindness by giving them both tea and biscuits. Eventually they left. Two days later, the neighbours returned from holiday to find their house completely empty!

Red faced, I gave a description of the two men to the police. The men were never caught and the neighbours never spoke to me.

From: *Rightmove blog*.

BEWARE MODERN TECHNOLOGY

I was carrying out a viewing with an executive applicant. He happened to be a top London lawyer and the property had all the latest gadgets installed. It was the first time I had viewed this property so was still working everything out myself ...

We entered the bathroom and the lawyer wanted to know how good the water pressure was in the walk-in shower. So, trying to get a deal, I entered into the shower and, unbeknown to me, it was an automatic power shower! I got wet!

From: *Rightmove blog*.

Competition

for a better moving industry



The annual Packer, Porter, Loader (PPL) competition, organised by the PMA, is designed to promote excellence and professionalism in the South African moving industry.



The 17th annual South African national Packer, Porter, Loader competition took place in mid-July. It was the culmination of various similar regional competitions and much planning.

The competition was originally initiated because the PMA wanted to bring the industry together, and allow the individuals who operate behind the scenes to show their mettle.

"This is an exciting time for us, as we continue to grow and develop the training and standards for the PMA. We'll continue to bring inspired people together in forums such as this, to make sure that PMA member companies remain at the cutting edge," says Martin Oosthuizen, 2014/15 President of the PMA.

The best supervisor, packer, porter and loader within the PMA are determined by the competition. During the competition they demonstrate their quality, skills and attitude, and provide a practical display of their talent.

Teams in the finals comprise the individual winners from the regional competitions, so they may or may not even be from the same company.

This is done to recognise all the different companies from each region, as

opposed to only one. It adds to the aim of the competition, which is to attach a sense of recognition and self-worth to something that the porters, packers and loaders do on a daily basis, week in and week out.

The four teams that made it to the 2015 final represented the KwaZulu-Natal, Western Cape, Northern and Eastern Cape regions.

Kobus Jacobs organised this year's national event along with Ian Davis, Mark van Heerden, Pieter Nienaber and Mel Potgieter.

"Every member company has an opportunity to benchmark its staff at regional level. The final is the pinnacle of the competition, so we try to get the absolute best out of the participants," Jacobs explains.

"The national event needs to be more challenging than the regional events. We therefore increased the distance between loading and delivery, and added in a five-metre passage for the porters to navigate. The pallets are also very tightly loaded. It all adds to the time factor and how well they can work under pressure," he says.

"For people to make it to the finals they need to raise the bar and increase the quality of their work. That's the goal of the competition and there has been a real improvement over the years," Jacobs concludes.

THE WINNERS ...

Overall team

- 1st – KwaZulu-Natal
- 2nd – Northern Region
- 3rd – Eastern Cape

Supervisor

- 1st – Ravi Govender (KwaZulu-Natal)
- 2nd – Steven Sibiya (Northern Region)
- 3rd – Sicelo Msila (Western Cape)

Packer

- 1st – Thembinkosi Mkhize (KwaZulu-Natal)
- 2nd – Christine le Roux (Western Cape)
- 3rd – Carlos Mahlalela (Northern Region)

Porter

- 1st – Oupa Sibeko (Northern Region)
- 2nd – Thembinkosi Simon Mkhize (KwaZulu-Natal)
- 3rd – Bramley Madodonke (Eastern Cape)

Loader

- 1st – S'Thembiso Khanyile (KwaZulu-Natal)
- 2nd – Vusikhaya Mzayiya (Eastern Cape)
- 3rd – Hendrik Mosoane (Northern Region)



PMA MEMBERS

Northern Region PMA Members

Company	Contact Person	Physical Address	Tel Number	E-Mail
A & B Movers Gauteng	Maria Costa	16 Garfield Road, Alrode	011 908 3900	maria@abmovers.co.za
AGS Frasers International	Harry Whilesmith	4 Second Street, Midrand Industrial Park	011 541 9000	harry.whilesmith@agsfrasers.com
Amazing Transport & Warehousing	Jody Riback	493 Louis Botha Avenue, Highlands North	011 887 1882	jody@amazingtransport.co.za
Baxter International Movers	Peter Brauteseth	19 Van Tonder St Sunderlandridge Centurion	012 666 7086	Peterb@baxterza.co.za
Bayley Worldwide Removals	Liam Bayley	88 Eleventh Road, bet. 2nd & 3rd Avenue, Kew	011 887 8923	liam@bayleyworldwide.co.za
Biddulphs International	Serge Hartzenberg	290 Staal Road, Industrial Site, Pretoria West	012 386 1321	sergeh@biddulphs.co.za
Biddulphs International (Domestic)	Bruce Senior	15 Vuurslag Avenue, Spartan	011 974 6335	jhb@biddulphs.co.za
Biddulphs International (International)	Julie Romanis	15 Vuurslag Avenue, Spartan	011 974 6630	biddulphs@biddulphs.co.za
Biddulphs Removals & Storage	Chris Velloen	1 Haulage Street, New Industrial	018 788 3208	chriv@biddulphs.co.za
British International Removals	Ben Nienaber	6 Quark Crescent, Linbro Business Park	011 608 0955	ben@bir.co.za
Brytons Removals of SA	Douglas Fear	288 Koornhof Road, Meadowdale	011 392 3962	brytons@brytons.co.za
Crown Relocations	Kobus Jacobs	1 Drakensberg Drive, Longmeadow Business Estate West	011 372 1700	kjacobs@crowrelo.com
Elliott Mobility	Carin Cronje	Cnr. DF Malan & Moot Street, Unit 7 Old Mutual, Roseville Park, Hermanstad	012 379 5570	carin.c@elliottmobility.com
Elliott Mobility	Korff Pieterse	No 1 Business Park, 2 Travertine Avenue, Centurion	011 256 3000	korff.p@elliottmobility.com
Embassy International Removals	Marius Noppe	16 Suikerruit Street, Industrial Area	013 755 1077	marius@embassyexports.co.za
H & M Removals Worldwide	Deena Krishna	Nywerheid Street, Tunney Ext 7	011 822 4466	krishnad@hmremovals.co.za
JH Retief Transport	Willie Nel	1008 Kruger Avenue, Lyttleton Manor	012 644 0071	willien@jhretief.co.za
Key Moves	Dean Knezovich	62 Modderfontein Road, President Park	086 133 3539	dean@keymoves.co.za
Magna International Removals	Morne Rudolph	37 2nd Road, Midrand Industrial Estate, Ext 4	011 975 8606	morne.rudolph@magnathomson.com
Master Movers International	Carla Rodrigues Schoeman	13 Olympia Street, Eastgate Ext 11	011 444 4875	carla@mastermovers.co.za
Pickfords Worldwide Removals	Vikesh Ramdhin	Cnr 2nd & Setter Road, Halfway House	011 847 3300	vikesh.ramdhin@pickfords.co.za
S & S Furniture Removals	Gys Smit	Corner Mangan & Vanadium, Zinniaville	014 538 1144	gys@sscartage.co.za
Sandton Office Removals	Mel Potgieter	23 Axel Drive, Clayville	011 316 1145	mel.potgieter@stuttafordvanlines.com
Selection Cartage	Adele Lawrence	13 Olympia Street, Eastgate Ext 11	011 362 6665	adele@selectioncartage.co.za
Stuttaford Van Lines	Mel Potgieter	730 Darling Street, Lynn East	012 800 1001	mel.potgieter@stuttafordvanlines.com
Stuttaford Van Lines	Mel Potgieter	23 Axel Drive, Clayville	011 206 1500	mel.potgieter@stuttafordvanlines.com

Western Cape Region PMA Members

Company	Contact Person	Physical Address	Tel Number	E-Mail
A & B Movers	Carin Landt	Unit 16, 1 Killarney Plaza, 1 Killarney Drive, Killarney Gardens	021 557 8999	carin@abmovers.co.za
Advance Transport	Johan Fernandes	18 Railway Rd, Montague Gardens, Milnerton	021 551 1536	john@advtrans.co.za
AGS Frasers International	Andro du Plessis	20 Goodenough Avenue, Epping Industrial	021 534 7481	andro.duplessis@agsfrasers.com
Aidan K Movers South Africa	Johan Kruger	65 Killarney Avenue, Killarney Gardens	021 556 9448	sales@britannia.co.za
Biddulphs International	Allen Jones	3 Venus Way, Wetton, Ottery	021 797 3593	allen@biddulphs.co.za
Cape Express Removals	Marius Engelbrecht	Factory J, 11 Danie Uys Street, Stikland	021 948 5677	marius@capeexpress.co.za
Crown Relocations	Werner Engelbrecht	31 Nourse Avenue, Epping 2, Cape Town	021 534 9822	wengelbrecht@crowrelo.com
Elliott Mobility	Philip Rimmer	8 Ferrule Avenue (off Railway), Montague Gardens	021 552 3183	philip.r@elliottmobility.com
Execu-Move	Frans Fouche	14 Brentford Road, Beaconvale	021 931 6999	frans.fouche@execu-move.com
H & M Removals Worldwide	Anthony Healey	Midrid Road (off Manhattan Road), Airport Industrial	021 380 4000	healey@hmremovals.co.za
JH Retief Transport	Johan Retief Snr	39 Willow Road, Stikland	021 948 4011	johansnr@jhretief.co.za
Pickfords Worldwide Removals	Francois Marais	14 Goodenough Avenue, Stikland	021 534 2241	francois.marais@pickfords.co.za
Pro Pack Removals	Leon Engelbrecht	Cnr Willow & Gamka Street, Stikland	086 111 5158	sales@propack.co.za
Stuttaford Van Lines	Mike Kitshoff	131 Bofors Circle, Epping Industria 2	021 534 3423	mike.kitshoff@stuttafordvanlines.co.za

Eastern Cape Region PMA Members

Company	Contact Person	Physical Address	Tel Number	E-Mail
AGS Frasers International	Anthony Du Plessis	21 Kwaford Road, Struandale	041 405 7428	manager.fe@agsfrasers.co.za
Biddulphs International	Nico Burger	14 Ring Road, George Industrial	044 874 1172	nicob@biddulphs.co.za
Biddulphs International	Grant Lane	40 Sturrock Street, Deal Party	041 486 1368	grant@biddulphs.co.za
Elliott Mobility	Philip Rimmer	41 Chevrolet Street, Markman Industrial	041 461 1416	philip.r@elliottmobility.com
Pickfords Worldwide Removals	Anthony Du Plessis	21 Kwaford Road, Struandale	041 405 7431	anthony.duplessis@pickfords.co.za
Steers Afrovan	Gary Schoof	8 Dick King Road, Wilsonia	043 745 1819	gary@afrovan.com
Stuttaford Van Lines	Lusia Coetzee	Fabriek Street & Laing, George Industrial	044 874 2120	lusia.coetzee@stuttafordvanlines.com
Stuttaford Van Lines	Anton Harris	Cnr Chester Road & Settlers Way, Westbank	043 736 3512	anton.harris@stuttafordvanlines.com
Stuttaford Van Lines	Lusia Coetzee	21 Kwaford Road, Struandale	041 405 7400	lusia.coetzee@stuttafordvanlines.com

PMA MEMBERS

KwaZulu-Natal Region PMA Members				
Company	Contact Person	Physical Address	Tel Number	E-Mail
A & B Movers	Danny Amaral	7 Elmfield Place, Springfield	031 569 1529	danny@abmovers.co.za
Abbey International Movers	Nobby Clark	2 Hayworth Road, Nkondeni	033 386 8293	abbey@ibi.co.za
AGS Frasers International Removals	Pram Rajpal	10 Ernest Clokie Road, Prospecton	031 902 7281	pramrajpal@agsfrasers.com
Biddulphs International	Jafta Ndlovu	6 Authur Thomson Road, Willowton	033 387 1256	jafta@biddulphs.co.za
Biddulphs International	Sunil Garib	7 Hillclimb Road, Westmead	031 700 2848	sunil@biddulphs.co.za
Biddulphs International Crown Relocations	Deshen Thomas Craig Chetty	9 Copper Corner, Alton, Richards Bay 11 Power Drive, Prospection, Durban	035 797 4786 031 902 3494	deshen@biddulphs.co.za cchetty@crowrelo.com
Elliott Mobility	Bryan Naidu	126 Hunslett Road, Phoenix Industrial Park, Phoenix	031 538 0600	durban@elliottmobility.com
H & M Removals Worldwide	Andre van Aswegen	7 Mahogany Road, Westmead, Pine Town	031 700 8429	vanaswegena@hmremovals.co.za
Magna International Removals	Pram Rajpal	Deloitte House, Block A, Suite 3, 181 Hoosen Haffajee Street	033 394 7800	pramrajpal@magna.co.za
Master Movers International	Pam Rabikissoon	F37 Kyalami Industrial Park, 26 Kyalami Road, Westmead	031 700 8380	pam@mastermovers.co.za
Pickfords Worldwide Removals	Martin de la Rey	8/10 Ernest Clokie Road, Prospecton	031 902 3581	delarey@pickfords.co.za
Stanley's Removals	Geoff Henebrey	26 Sutton Road, Rossburg	031 465 5051	stanleys@iafrica.com
Stuttaford Van Lines	Duncan Schulze	8 Ernest Clokie Road, Prospecton	031 902 3566	duncan.schulze@stuttafordvanlines.com
Free State and Northern Cape Region PMA Members				
Company	Contact Person	Physical Address	Tel Number	E-Mail
Advance Transport Company	Amanda Burton	3 Hornby Street, Mogol Park	053 841 0499	mandy@advtrans.co.za
Biddulphs International	Johan de Bruin	4 Lessing Avenue, Estoire	051 433 3741	blm@biddulphs.co.za
Pickfords Worldwide Removals	Martin Oosthuizen	248 Church Street, Hamilton	051 434 1831	martin.oosthuizen@pickfords.co.za
S & S Cartage	Dirk Smit	16D Civic Laan, Virginia	057 212 5495	info@sccartage.co.za
Stuttaford Van Lines	Martin Oosthuizen	248 Church Street, Hamilton	051 434 1465	martin.oosthuizen@pickfords.co.za
Stuttaford Van Lines	Martin Oosthuizen	4 Hendrik van der Bijl Street, Kimberley	053 841 0339	martin.oosthuizen@pickfords.co.za
Viking Furniture Removals	De Wet Human	27 Frans Kleynhans, Groenvlei	051 451 1617	dviking@mweb.co.za

SAIMA MEMBERS

South African		Name and Location		Contact Details	
Advance Transport Company	021 551 1536	Crown Relocations	011 372 1700		
Chempet, Western Cape	john@advtrans.co.za	Edenvale, Gauteng	ipettey@crowrelo.com		
AGS Frasers International Removals Bramley, Gauteng	011 541 9000 harry.wilesmith@agsfrasers.com	Elliott International Bramley, Gauteng	011 256 3000 brad.b@elliottmobility.com		
Allied Pickfords	021 534 2241	Execu-Move	021 931 6999		
Eppindust, Western Cape	wanda.dodds@pickfords.co.za	Eppindust, Western Cape	frans.fouche@execu-move.com		
Bayley Worldwide Removals Bramley, Gauteng	011 887 8923 liam@bayleyworldwide.co.za	Magna Thomson International Movers Kempton Park, Gauteng	011 310 9359 dave.buchanan@magnathomson.com		
Biddulphs International Kempton Park, Gauteng	011 974 6630 julier@biddulphs.co.za	Stanley's Removals Durban, KwaZulu-Natal	031 465 5051 stanleys@iafrica.com		
British International Removals Rivonia, Gauteng	011 608 0955 ben@bir.co.za	Steers Afrovan East London, Eastern Cape	043 745 1819 gary@afrovan.com		
Brytons Removals of South Africa Edenvale, Gauteng	011 392 3962 brvtons@brvtons.co.za	Stuttaford Van Lines Halfway House, Gauteng	011 206 1500 laura.wegener@stuttafordvanlines.com		
International		Name and Location		Contact Details	
Al Futtain Logistics Dubai, United Arab Emirates	+971 04 881 8288 tom.nauwelaerts@alfuttain.ae	John Mason International Liverpool, United Kingdom	+44 151 449 3938 sales@johnmason.com		
AMJ Campbell International Ontario, Canada	+1 905 670 6683 torontoint@amjint.com	Kent International Movers Melbourne, Australia	+61 3 9271 5000 international@kentmoving.com		
Asian Tigers Jurong, Singapore	+65 6261 8116 kodat@asiantigers-singapore.com	KMB Whybirds International Ipswich, Australia	+61 7 3288 8533 frank@whybirds.com.au		
Aviomar S.A. Bogota, Colombia	info@aviomar.com.co	Leatherbarrows Removals Dorset, United Kingdom	+44 120 257 8581 sales@leatherbarrows.co.uk		
Brytor International Moving Ontario, Canada	+1 905 564 8855 sales@brytor.ca	Overseas Packers and Shippers Brisbane, Australia	+61 7 3268 6200 visitus@overseaspackers.com.au		
Chess Wilson Removals Perth, Australia	+61 8 9352 4333 perth@chessmoving.com.au	The Moving Company Auckland, New Zealand	+64 9 255 6800 info@themovingcompany.co.nz		
Doree Bonner International Kent, United Kingdom	+44 208 303 6261 james.dasey@dbonner.co.uk	Ungigroup HK Kwai Chung, Hong Kong	+852 2418 4315 kaelyn_choo@ungigrouprelocation.com		
Excess International Movers London, United Kingdom	+44 20 8324 2000 removals@excess-international.com	White and Company Southhampton, United Kingdom	+44 148 977 4900 exports@whiteandcompany.co.uk		
Fimpark Keys Bros International Perth, Australia	+61 8 9455 2488 keys@keysbros.com.au	Worldwide Movers Tanzania Dar es Salaam, Tanzania	+255 22 270 9 77 wwmtz@wwm.co.tz		
Grace Removals Group Auckland, New Zealand	+64 9 579 2855 info@graceremovals.co.nz	Worldwide Movers Uganda Kampala, Uganda	+256 414 26 6838 wwmug@wwm.co.ug		
High Relocation Worldwide Seoul, South Korea	+82 2 795 2604 bright@highrelo.com	Wridgways New South Wales, Australia	+61 2 9645 7700 sydney@wridgways.com.au		



Do you need to shed some light on your fleet's actual tyre costs?
(Talk to the experts in fleet tyre solutions.)

Bridgestone Commercial is a specialist division of Bridgestone South Africa. Our Total Tyre Management System gives you the expertise to help reduce your fleet's running and maintenance costs. Allowing for accurate forecasting of your fleet's tyre expenses as well as calculating any variable tyre related costs your fleet may require. With a range of other services to support your fleet while its on the road and intelligent cost per kilometre solutions designed to ensure your business improves its profitability.

BRIDGESTONE
Commercial

Visit www.bridgestone.co.za for more info. Call: 011 387 2000.



IS YOUR FLEET GEARED FOR PERFORMANCE?

To stand out and drive your operation forward in today's tough operating climate, fleet owners need to partner with a premium fleet management provider.

MiX Telematics is a leading global provider of fleet and mobile asset management solutions delivered as Software-as-a-Service, or SaaS, to customers in more than 120 countries. We help companies across diverse industries to reduce risk, enhance safety and boost their efficiencies.

For more information contact your nearest MiX Telematics dealer or call us on 011 654 8000.